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Pain Partners Patient Policies & Code of Conduct

1. All patients must have a primary care physician.
Name of Primary Care Physician: _____
Phone Number: _____
2. Patients must allow two business days for a return phone call and three business days for a prescription refill. If you have an emergency you will need to go to the nearest emergency room.
3. Patients may be asked to do random urine/blood drug screening tests.
4. If a patient is more than 15 minutes late for their appointment, they will be rescheduled.
5. If a patient cannot pay their co-pay they will be rescheduled.
6. Patient will adhere to Medication Agreement and Financial Policy, or they may be discharged from the practice.
7. If current medication regimen is not working, patient must bring in any unused medication to the office for disposal.
8. Patients are responsible for scheduling a monthly follow up appointment at each visit.
Same-day appointments are not available.
9. Medications will not be refilled or prescribed on FRIDAYS or after hours.
Our office hours are 9am-4pm Monday thru Thursday.
10. If a patient does not give 24 hour notice of cancelling or rescheduling an appointment a \$50 fee will be charged to their account and payment will be required at their next office visit.
11. Pain Partners is committed to treating our patients with a multi-disciplinary approach.
Patients are expected to follow the treatment plan designed by their physician. This may include diagnostic studies, psychological evaluations, laboratory tests, physical therapy, massage therapy and other treatments that the physician feels is necessary for treating pain.
12. If patient has a balance on their account they are responsible for paying it in full or making a payment with a payment plan at their next visit.

Patient Name: _____

Patient Signature: _____

Date: _____